

Dear patients

It has been announced that all dental practices may open from the 8th of June. We had been led to believe that it would be towards the end of June and this announcement comes with minimal notice (we found out the same time as the rest of the country!!) but with a new standard operating procedure, which was only released to us on the 1st and will take time to implement.

During this lockdown time we have been installing three brand-new dental chairs, 4 suction units, flooring and cabinetry. These state of the art units have been invested in to maximise cross infection control, improve efficiency, increase volume suction (aerosol removal) and allow each dentist / hygienist to work between 2 and 4 rooms. This will allow each room to remain 'fallow' for the appropriate time and able to meet best practice guidance with the new cross infection measures.

As this work is due to be completed by the 20th of June, we are looking to open from June 22nd for the backlog of emergency care that we have been triaging and hope to start seeing more routine patients, a couple of weeks later.

All of this means that we will have a different working pattern for the next few months, although our opening times will remain the same. Please bear with us during this time.

For now, we are still closed for all routine and non urgent dental care , but those with a dental emergency, please call our dedicated mobile number 07933727951. Please do not come directly to the surgery without calling first, as you will be unable to enter.

Alternatively, you can send an email to info@uniquesmiles.co.uk ,which will be picked up regularly throughout this time.

If you have a severe dental emergency outside of our opening hours which cannot wait until we are open we will take emergency calls between 6pm -9pm weekdays and 10am- 4pm weekdays and bank holidays - for private and plan patients, please call 07933727951 and for NHS patients please call 111

Kind regards

Unique Smiles